

Situational Leadership

Facilitative

Higher relationship less task guidance

Followers are:

- Skilled
- Willing
- Lack Confidence

Leaders:

- Align people in the same direction, towards a shared goal
- Ask questions
- Facilitate discussion
- Encourage participation
- Build relationship and rapport (consider enneagram)
- Allow decisions to be made as a group
- Stand on the edge or perimeter of the team
- Let the team make the decisions

Consultative

Higher relationship more task guidance

Followers are:

- Lacking skill and experience
- Willing
- Too confident

Leaders:

- Ask questions
- Advise
- Watch for problems or issues
- Provide oversight
- Encourage
- Stand within the team
- Listen to everyone's' input but at the conclusion make the decisions

Delegative

Lesser relationship less task guidance

Followers are:

- Skilled
- Willing
- Confident

Leaders:

- Trust the team to do it
- Delegate initiative
- Provide only minimal oversight
- Stand outside the team
- Let the team make the decisions

Directive

Lesser relationship more task guidance

Followers are:

- Lacking skill and experience
- Unwilling
- Lack confidence

Leaders:

- Give specific instructions, rules, policies
- Set the goals
- Assert authority
- Discourage initiative
- Stand above the team
- Make the decisions